

Press Release

adesso has been commissioned to offer consultancy on a new field service system of the ERGO Versicherungsgruppe (insurance group)

Uniform system for Victoria, Hamburg-Mannheimer, DKV and D.A.S.

Dortmund, 07 April 2008 – The ERGO Versicherungsgruppe AG relies on the expert competence of adesso AG when designing its new uniform field service system. The IT provider takes on comprehensive operations when creating the business logic architecture and the design of the system which will manifest in the future the central operating platform for several sales channels of the four ERGO labels Victoria, Hamburg-Mannheimer, DKV and D.A.S. The new system is scheduled to go into operation no later than 2010. adesso has been chosen due to the immense specialist competence in the insurance sector as well as due to the experience of the company in implementing field service systems such as for the Gothaer Versicherung, DEVK or AWD, for example.

The ERGO Versicherungsgruppe AG is with a premium volume of more than 17 billion € one of the big European insurance groups. 15 million customers in Germany rely on the services, the competence and the security offered by the ERGO group. "In the course of establishing a central system platform for the agents in the field service we optimize sales processes and offer comprehensive support to the field service in a sales situation. In addition we realize with the help of the new software cost savings concerning operation, maintenance and updating", as Thomas Tönshoff, specialist project manager at ERGO, explains the project objectives. Due to the media-disruption-free link to the back end system offer- or contract-related data can be processed faster in the future and, therefore, become more customer-friendly.

ERGO itself is in charge of managing the project, the technical implementation, though, is carried out by the IT subsidiary of ERGO, the

ITERGO Informationstechnologie GmbH. "The standardization of the field service systems of ERGO is a complex and fascinating project, in which especially the consideration of various processes and special requirements of the individual insurance brands pose a major challenge. All the more are we pleased that we were able to attract this customer due to our competence in the insurance sector", says Michael Kenfenheuer, Chief Executive for Consulting & Sales at adesso.

With ERGO placing an order with adesso AG, adesso AG is thus expanding its superb market position in the branches direct insurances as well as reinsurances

approx. 2.520 characters

adesso AG

With more than 500 members of staff and seven headquarters, adesso is one of the leading IT providers in the German-speaking regions. The core business processes of the customers manifest the focus of consultancy and software development of adesso. These processes which are important for business success are becoming ever more flexible and productive by the clever implementation of information technology.

adesso customers, who are mainly large and medium-sized businesses, appreciate the long-term experience of the consultants and software developers resulting from complex and often international tasks. adesso also offers fixed prices for software development projects which are of a large-scale nature, thus granting customers financial security. adesso very much puts an emphasis on members of staff with an entrepreneurial spirit who act with a high degree of communicative competence and who know about and master the special tasks of the customers in their respective branches. Their corporate culture is characterized by transparency, also in the context of internal communication, and by members of staff who strongly identify themselves with adesso.

adesso was founded in Dortmund in 1997. The share is listed on the regulated market. The most important customers are Allianz, Hannover Rück, Westdeutsche Lotterie, Zurich Gruppe, DEVK, BKK Bundesverband und DAK.

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