

## Press Release

### **adesso Expands its Industry-specific Portfolio by Providing Services for Public Authorities**

Comprehensive Service Portfolio for the Optimization of IT Processes in the Field of Public Administration

***Dortmund, 15 December 2009* – The IT service provider adesso AG expands its range of consulting and development services by adding a business unit for the sector of public authorities. The increasing requirements on IT supported processes due to extensive reorganizations in the public sector, e.g. in the context of the realization of the EU Directive on Services, provide high potentials for process optimizations. adesso reacts to this conditions by founding its new business unit. This unit focuses the topics portal development, eGovernment, accessibility and IT security. For expanding its competences in the public sector, adesso recruited Jürgen Vogler, a well-experienced specialist in this field.**

Civil services are currently facing the challenge to extend their accessibility for citizens by providing administrative processes online, as well as by standardizing such processes. This development is connected with vast changes in the technical and organizational infrastructure and requires the modernization of existing processes and basic IT systems. The modernization of processes focuses on electronic processing measures as well as on measures of embedding administrative processes into Europe-wide regulations.

adesso meets such requirements with a comprehensive portfolio, explicitly tailored to the demands of the public sector. The portfolio comprises profitability calculations (TCO and IT-WiBe), strategic concepts, implementations and integrations of challenging applications while accompanying the internal and external acceptance. By providing innovative

technologies and procedures, adesso facilitates a close chaining of politics, economy and citizens by simultaneously advancing the methods of active participation in electronic administration.

adesso focuses on services in the field of individualized project support in order to modernize administrative processes. The company offers services in the context of process optimization and services reducing the costs of bureaucracy, especially with regard to the realization of the EU Directive on Services, the introduction of the electronic ID card and a cross-administrative collaboration. Moreover, adesso realizes several projects in the field of eGovernment 2.0 and supports processes connected with e-recruitment. adesso also works in the field of secure data communication with De-Mail, a modern and legally compliant means of communications for the online exchange of electronic documents between citizens, companies and public authorities. Furthermore, adesso offers services in the context of tendering, starting with a requirements analysis up to conceiving the complete tender.

"Our many years of collaboration in committees of public authorities, as for example project groups dealing with De-Mail or the electronic ID card, as well as our conducting of successful projects provided us with considerable expertise. Combining this expertise with our distinct technological competences, forms an excellent basis for meeting the complex technical requirements of the public sector," comments Dr. Rüdiger Striemer, member of the adesso Executive Board, responsible for software development.

By expanding its services on the sector of public authorities, adesso follows its growth strategy to successively open up to new industries holding high potentials for IT. adesso makes use of the experiences of its Austrian and Swiss subsidiaries adesso Austria GmbH and adesso Schweiz AG which are already established partners of civil services within their target markets. Anyway, the Austrian market is in a leading European position in the field of eGovernment.

*approx. 3.840 characters*

**adesso AG**

With more than 550 members of staff and eight headquarters, adesso is one of the leading IT service providers in the German-speaking regions. The core business processes of the customers manifest the focus of consultancy and software development of adesso. These processes which are important for business success are becoming ever more flexible and productive by the clever implementation of information technology.

adesso customers, who are mainly large and medium-sized businesses, appreciate the long-term experience of the consultants and software developers resulting from complex and often international tasks. adesso also offers fixed prices for software development projects which are of a large-scale nature, thus granting customers financial security.

adesso very much puts an emphasis on members of staff with an entrepreneurial spirit who act with a high degree of communicative competence and who know about and master the special tasks of the customers in their respective industries. Their corporate culture is characterized by transparency, also in the context of internal communication, and by members of staff who strongly identify themselves with adesso. adesso was founded in Dortmund in 1997. The share is listed on the regulated market. Some of the most important customers are Allianz, Hannover Rück, Westdeutsche Lotterie, Zurich Versicherung, DEVK, and DAK.

In the Lünendonk Survey of 2009 adesso is listed in 20th position among Germany's top IT consulting and system integration companies.

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